

REASON WHY?

The Improvement hub is due to run a yearly improvement and innovation week, which will include a time investment from the team doing, drop-in sessions, training, huddles and a conference at the end of the week. There is a cost to the week and therefore, we need to demonstrate a return of investment. This will be in the form of feedback from the week/conference that results in an increase in colleagues signing up for courses



To increase awareness of our service and increase numbers on our courses by 10% by September 2024 as evidenced by number of ideas sent through and number on courses

PLAN

For the 2024 improvement week, it was decided to combine with research colleagues for a combined week.

A plan was made to include options for colleagues to attend daily as follows:

- SaTH Improvement Sharing Huddle x 2
- One-Day Fundamentals course
- Young people's Academy presentation
- Daily drop-in sessions at both sites
- Combined conference at end of the week with Research & Improvement awards

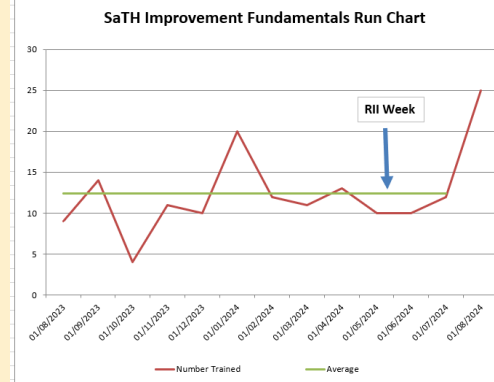
DO

The week took place with colleagues from the Research and Improvement teams coming together to attend stands, while the Improvement Hub took on the role of delivering training and facilitating the sharing huddles.

It quickly became apparent that due to limited planning time, it was not possible to deliver the whole programme, particularly from our Research colleagues. A future event would be planned, particularly to bid for funding.



STUDY



Very positive feedback was received with a large number (98%) of colleagues stating they had been inspired to attend Improvement Training

“Excellent event. Great to see many successful individuals and teams who have accomplished and improved SaTH for all”

Additionally, we have seen a small uptake in colleagues booking onto our courses.

Attendance at the drop-ins throughout the week was high, and the allocated room in SERII for the conference was almost full



ACT

Following a “lessons learned” exercise with the combined teams, and an increase in take up of the Fundamentals course, it has been agreed that we should continue to hold the week, culminating in a conference on an annual basis. Small adaptations will be made in line with feedback.

Improving Training Compliance on Ward 10: Kathryn McCormick



FY2 QIP Winner – Dr Oleg Lujanski

